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Well Sense Health Plan's Medicaid HMO earns a 4.5 out of 5 rating from the National Committee for Quality Assurance, making it one of the highest rated Medicaid plans nationwide

MANCHESTER – Well Sense Health Plan announced that it was rated 4.5 out of 5 according to the National Committee for Quality Assurance's (NCQA) Medicaid Health Insurance Plan Ratings 2017-2018. This makes it one of the highest rated Medicaid health plans in the nation and the highest in New Hampshire. It also retained its Commendable Accreditation status for its Medicaid product.

This year, NCQA rated more than 1,000 health insurance plans based on clinical quality, member satisfaction and NCQA Accreditation survey results. This approach rates plans on the results of care people receive and what patients say about their care. For more information view the full report [here](#).

Medicaid health plans from across the country voluntarily submit for NCQA's reviewing and rating the clinical data from the Healthcare Effectiveness Data and Information Set (HEDIS^{®1}), and from member satisfaction data in the Consumer Assessment of Healthcare Providers and Systems (CAHPS^{®2}).

"We are very proud of this achievement as NCQA standards are rigorous and involve almost every aspect of our organization," said Lisabritt Solsky, Executive Director of Well Sense. "We are deeply committed to our members and providers and to ensuring the highest quality healthcare experience," she added.

Well Sense Health Plan's Massachusetts' business, BMC HealthNet Plan, earned a rating of 4 out of 5 from NCQA and retained its Excellent Accreditation status for its Massachusetts Medicaid product.

About Well Sense Health Plan

Well Sense Health Plan is the largest managed care organization in New Hampshire, serving low income, under-served individuals, age 0 to 64, through the state's Medicaid program. Well Sense is the trade name in New Hampshire

for Boston Medical Center Health Plan, Inc., which was founded by Boston Medical Center in 1997 as a not-for-profit managed care organization in Massachusetts. For more information, go to www.wellsense.org.

About NCQA

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS) is the most widely used performance measurement tool in health care.

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¹ HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

² CAHPS is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).

