



NH Department of Health and Human Services New Hampshire Medicaid Program

To: NH Medicaid Enrolled Federally Qualified Health Centers (FQHCs)
NH Medicaid Enrolled Rural Health Clinics (RHCs)

From: NH Medicaid's Fee-for-Service Program and the Managed Care Organizations

Date: April 8, 2020

Subject: NH Medicaid Telehealth Billing Guidelines
COVID-19 Preparedness and Response

Background:

It has been brought to the attention of the Division of Medicaid Services that certain FQHC/RHC organizations are unable to implement claims coding requirements as outlined in the *Telehealth Informational Bulletin* dated April 2, 2020. Specifically, their claims systems cannot be configured to accept *Place of Service 02* (Telehealth) without incurring significant cost. The request from some FQHCs and RHCs is for administrative relief from this requirement.

Claims Coding Procedure:

The Department's Medicaid Fee-for-Service Program and the Managed Care Organizations will allow those FQHCs/RHCs who are unable to reconfigure their claims systems due to cost to continue to code their claims with *Place of Service 50* (FQHC) but the claims must be appended with the GT modifier for reporting purposes.

If you have questions about this notice, please contact the NH Medicaid Provider Call Center at 1-866-291-1674 or email NHProviderRelations@conduent.com. Further bulletins will be issued as telehealth implementation continues during this state of emergency.



**NH Department of Health and Human Services
New Hampshire Medicaid Program**
