



Provider Notice

Date: June 24, 2019

To: Well Sense Health Plan Network Providers

Provider Manual Update

- To reflect the New Hampshire Department of Health and Human Services' implementation of the new Medicaid Care Management Services contract, Well Sense Health Plan has updated the [Provider Manual](#), **effective September 1, 2019**.

Reimbursement policy updates

- As part of an annual review, Well Sense Health Plan has updated the following [reimbursement policies](#), **effective July 1, 2019**:
 - Early and Periodic Screening, Diagnosis and Treatment (EPSDT), WS 4.15
 - Physician and Non-Physician Practitioners, WS 4.28
 - Provider Preventable Conditions and Serious Reportable Events, WS 4.29
- Well Sense Health Plan has updated the following [reimbursement policies](#), **effective September 1, 2019**:
 - General Billing and Coding Guidelines, WS 4.17
 - Hospice, WS 4.20
 - Non-Priced Codes, WS 4.37
 - Non-Reimbursed Codes, WS 4.48
 - Telehealth Services, WS 4.33

Please review the updated [Provider Manual](#) and [reimbursement policies](#) located on the Providers' page at wellsense.org. If you do not have Web access, contact your dedicated Provider Relations Consultant for copies of the policies.