



Provider Notice

Date: April 25, 2019

To: All Well Sense Health Plan Network Providers

Well Sense Health Plan has partnered with TriZetto Provider Solutions (TPS) to exclusively manage all of our EDI transactions.

Effective May 1, 2019, the clearinghouse service organizations listed below that submit EDI transactions *must send through TPS*. These clearinghouses have been notified of this change and are making all necessary updates to route the claims with no interruption or changes for the providers who submit transactions through them.

- AllScripts
- Office Ally
- SSI Group
- ZIRMED

Payer IDs for electronic claim submission through TPS:

- Professional Claims Payer ID 13337
- Institutional Claims Payer ID S3337

Providers that do or do not use a clearinghouse service may also request access directly to TPS by accessing the link below and completing the requested information. This access is free and for Well Sense Health Plan transactions:

trizettoprovider.com/Boston-Medical-New-User-Request

There is no enrollment setup for claims (837) submission or eligibility (270/271) transactions. However, enrollment is required for electronic remittance/ERA (835). If you currently receive electronic remittances, you do not have to take any action. The clearinghouses above have been asked to supply TPS with all the necessary information to ensure there is minimal-to-no-delay in ERA delivery after May 1, 2019.

If you have any questions, please email them to TTPSSupport@cognizant.com.