

DATE: May 13, 2020
TO: All Well Sense Health Plan Providers
FROM: Well Sense Health Plan
SUBJECT: **Discharge Information Sharing Requirement – Overdose Events**

Well Sense and Beacon are committed to supporting our provider network and collaborating on concurrent review and discharge planning activities for medical and surgical services. In this way, we can collectively ensure that members receive the care needed, including for individuals who have been in the hospital or emergency department for an overdose event. Please see the below information sharing reminder and new requirement to better enable the coordination of care for members.

Discharge Planning Information Sharing

As a reminder, please continue distributing discharge planning instructions with:

- Members/Member's Authorized Representative – Prior to discharge, or the next business day
- Treatment Providers – Within seven (7) calendar days of discharge

Effective August 1, 2020, please share via fax discharge planning instructions for individuals with an overdose event with:

- Well Sense Utilization Management staff by faxing information to (866) 837-5725 – within one business day of discharge

Well Sense Hospital Care Coordinators can assist with the development of discharge plans post ED admission, provide resources for aftercare and help coordinate individuals' care. If you or a member needs assistance, please contact us at 877-957-1300.

We encourage providers to visit our website for additional information on services and our policies. As always, if you have any questions, please contact your dedicated Well Sense Health Plan Provider Relations Consultant or email NHProviderInfo@WellSense.org.