

DATE: February 12, 2020

TO: All Well Sense Health Plan Providers

FROM: Well Sense Health Plan

SUBJECT: **Well Sense 2020 Annual System Update
Status on 1/1/20 CPT/HCPC Code and Modifiers**

The 2020 Annual CPT/HCPC Code and Modifier Update (Annual Code Update) will be released by NH DHHS in the coming weeks with an effective date of January 1, 2020. Along with the change in codes, NH DHHS has updated a majority of their professional and other rates as of the same date.

Claims submitted will be processed with the CPT/HCPC data that is in effect in the Well Sense systems on the date the claim is processed. After the 2020 Annual Code Update is released by NH DHHS and updated to the Well Sense systems, impacted claims will be identified and re-adjudicated.

New codes in the 2020 Annual Code Update – Claims denied on or after 01/01/2020 that have a new procedure code found in the 2020 Annual Code Update will be identified by Well Sense and re-processed for potential payment.

Terminated Codes in the 2020 Annual Code Update – Claims submitted and paid for terminated codes, once the updates are completed, may be recouped. A corrected claim can be resubmitted in adherence with all of Well Sense Health Plan's Policies and Procedures.

As always, if you have any questions, please contact your dedicated Well Sense Health Plan Provider Relations Consultant, email NHProviderInfo@WellSense.org or contact our Provider Line at 877-957-1300.