

**DATE:** October 10, 2019 **Number:** 34  
**TO:** All Well Sense Health Plan Providers  
**FROM:** Well Sense Health Plan  
**SUBJECT:** **Coordination Of Benefits – Reimbursement Update**

## Coordination of Benefits - Reimbursement Update

Effective for date of service on or after September 1, 2019, Part B crossover claims billed on the CMS-1500 will be reimbursed the lesser of:

- a) the patient responsibility remaining after the Medicare payment; *or*
- b) the difference between the amount paid by Medicare and our allowed amount

Please note there are a number of claims with dates of service prior to September 1, 2019, which erroneously adjudicated with the above “lesser of logic” applied. Those impacted claims will be reprocessed this Monday, October 14, 2019. As such, you do not need to resubmit your claim or file an appeal.

### Questions?

If you have any questions about this Network Notification, please contact your dedicated Provider Relations Consultant or call the Provider Line at 877-957-1300, option 3. All Well Sense Health Plan [Network Notifications and Reimbursement Policies](#) are available online at [wellsense.org](http://wellsense.org).