



Dear Provider:

On January 1, 2021, Well Sense Health Plan will be moving from EnvisionRx to a new pharmacy benefits manager – **Express Scripts**.

Why are we making this change?

Our hope is that this change will streamline your ability to support our members and reduce administrative burden. With Express Scripts:

- You can easily prescribe covered medications through your EMR.
- You can submit medication coverage requests online for faster reviews—no more printing and faxing prior authorization forms.
- We will be transitioning to a performance pharmacy network so that pharmacies can better support medication adherence for your patients.

What does this mean for our members?

In order to make these improvements, we will be modifying our pharmacy network and formularies across all product lines.

1. **Members may need to change their pharmacy** or shift maintenance medications to our Mail Order program, Cornerstone Health Solutions, at 1-844-319-7588. Members should contact Cornerstone Health Solutions for help transferring existing prescriptions or setting up home delivery for new prescriptions.
2. **Member may need your help changing medications or getting coverage reviews** starting January 1, 2021. We will send you a notification for your patients with prescriptions needing attention.
3. **Specialty pharmacy prescriptions** will need to be filled at one of our contracted specialty pharmacies, Cornerstone Health Solutions or Accredo, moving forward.

What happens next?

1. You will receive **notification for impacted patients**, along with next steps.
2. You can transition your patients to new medications or request coverage reviews starting **January 1, 2021**.
3. See the **2021 pharmacy directory & formulary** and learn how to **submit coverage reviews** at

wellsense.org/docRx

Questions?

If you have any questions about these upcoming changes please contact our Provider Services Department at 877-957-1300 option 3 or your Provider Relations Consultant.

Be well,

Matt Connell
Vice President of Pharmacy
Well Sense Health Plan

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