



Provider Notice

Date: April 24, 2019

To: All Well Sense Health Plan Network Providers

Submit prior authorization requests electronically

- with attachments -

As a reminder, we strongly encourage you to submit prior authorization requests through our provider portal, HealthTrio, which also allows you to include attachments.

We also offer a guide on *Adding Attachments* to help simplify the process. It will instruct you on how to include attachments when you initiate an authorization or referral request. To begin the attachment process, [click on this link](#), and with just a few steps you'll be able to attach supporting documentation to your prior authorization request.

The *Adding Attachments* guide and all the other Well Sense Health Plan training guides are posted to our website on the Provider Portal Training page: wellsense.org/providers/resources/training/provider-portal

Submitting prior authorization requests through our provider portal ensures timely receipt and processing of your request.

If you require additional assistance, please contact your dedicated Provider Relations Consultant.