

**DATE:** March 31, 2021 **Number:** 56  
**TO:** All Well Sense Health Plan Providers  
**FROM:** Well Sense Health Plan  
**SUBJECT:** **Billing Change for Facilities Rendering Physical Therapy, Occupational Therapy, and/or Speech Therapy via Telehealth**

## **Billing Change for Facilities Rendering Physical Therapy, Occupational Therapy, and/or Speech Therapy via Telehealth**

Effective for dates of service on or after June 1, 2021, facilities rendering physical therapy, occupational therapy, and/or speech therapy via telehealth must submit claims with an appropriate therapy revenue code and telehealth modifier. Claims submitted with a telehealth revenue code will be denied.

The reimbursement policy, [\*Physical, Occupational and Speech Rehabilitation Modalities and Therapeutic Procedures, WS 4.27\*](#) has been updated with this change.

### **General Information**

These policies and prior authorization requirements are applicable for members enrolled in a Well Sense Health Plan product. All Well Sense Health Plan medical policies are located on the Provider's page at [www.wellsense.org](http://www.wellsense.org) under the Policies link. If you do not have access, you may contact your Provider Relations Consultant for a copy of the policies. The updated policies listed above will be posted on the website and available from your provider relations representative on March 1st, 2021.

### **Questions?**

If you have any questions about this Network Notification, please contact your dedicated Provider Relations Consultant or call the Provider Line at 877-957-1300, option 3. All Well Sense Health Plan [Network Notifications and Reimbursement Policies](#) are available online at [wellsense.org](http://wellsense.org).