

DATE: July 15, 2020
TO: All Well Sense Health Plan Providers
FROM: Well Sense Health Plan
SUBJECT: Open Enrollment Through August 31st, 2020 for NH Medicaid's Managed Care Plans

Medicaid Open Enrollment Through August 31, 2020

Once a year, NH Medicaid members can change their Medicaid health plan. This year, the open enrollment period runs from August 1st through August 31st with an effective date of September 1st.

Medicaid members who wish to remain in their current health plan do not need to take any action. If members want to change their plan, they may go to [NH Easy](#) or call the NH Department of Health and Human Services (DHHS) at 888-901-4999 (TDD Access: 800-735-2964), Monday through Friday, 8:00 a.m. to 5:00 p.m.

When members switch plans, we have protocols to ensure continuity of care. This helps us avoid disruption in member care. Per company policies and contract requirements, members may continue to see their provider for covered services for up to 90 days after they change plans, or until we complete a medical necessity review, whichever comes first.

We encourage providers to visit our website for additional information on services and our policies.

As always, if you have any questions, please contact your dedicated Provider Relations Consultant or email NHProviderInfo@WellSense.org.