



Well Sense Health Plan's Medicaid HMO earns a 4.5 out of 5 rating from the National Committee for Quality Assurance, making it one of the highest rated Medicaid plans nationwide

MANCHESTER – The National Committee for Quality Assurance (NCQA) released its annual Health Plan Ratings last week. We are pleased to announce that Well Sense received a rating of 4.5 out of 5¹. This makes Well Sense one of the highest rated plans in the nation and the highest rated Medicaid plan in New Hampshire.

NCQA ratings are based on three types of quality measures: measures of clinical quality from NCQA's Healthcare Effectiveness Data and Information Set (HEDIS^{®2}); measures of consumer satisfaction using Consumer Assessment of Healthcare Providers and Systems (CAHPS^{®3}); and results from NCQA's review of a health plan's health quality processes (performance on NCQA Accreditation standards). NCQA rates health plans that report quality information publicly.

In 2018 the Plan also completed an NCQA accreditation survey. Well Sense achieved Commendable Accreditation status.

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations and recognizes clinicians in key clinical areas. NCQA's HEDIS[®] is the most widely used performance measurement tool in health care. NCQA's Web site (www.ncqa.org) contains information to help consumers, employers and others make more informed health care choices.

¹ According to NCQA's Medicaid Health Insurance Plan Ratings 2018-2019.

² HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA).

³ CAHPS[®] is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).