

Network Notifications

Massachusetts



Date: Dec. 11, 2025 Number: 293

To: All WellSense Providers

From: WellSense Health Plan

Subject: **Habilitative/Rehabilitative Services – Clarity members**

Product: MassHealth MA Clarity plans Senior Care Options

Habilitative/Rehabilitative services – Clarity members

Effective Feb. 1, 2026, we will require the inclusion of modifier 96 or 97, after the first position modifiers GO/GP, for any physical or occupational service codes submitted for our Clarity plan members as follows:

- Habilitative services should be billed with the appropriate CPT/HCPCS code and Modifier 96 to identify habilitative services.
- Rehabilitative services should be billed with the appropriate CPT/HCPCS code and Modifier 97 to identify rehabilitative services.

Habilitative and rehabilitative services should not be billed with the combination 96 and 97 modifiers on the same claim line.

Habilitative and rehabilitative services, as identified with the GO or GP modifier, billed without the 96 or 97 modifier or billed with 96 and 97 modifiers on the same claim line will be rejected as incorrect coding.

Our payment policy "Outpatient Physical, Occupational and Speech Rehabilitation Modalities and Therapeutic Procedures, 2095" has been updated with this change.

Questions?

If you have any questions about this network notification, please contact your dedicated provider relations consultant or call the Provider Line at 888-566-0008.

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All WellSense Health Plan [network notifications](#) and [reimbursement policies](#) are available online at wellsense.org.