

Provider Communications

Massachusetts



Date: March 31, 2025

To: All WellSense Providers

From: WellSense Health Plan

Subject: Important information about WellSense Senior Care Options

Product: ☐ MassHealth ☐ MA Clarity plans ☒ Senior Care Options

Important information about WellSense Senior Care Options

WellSense was not selected by MassHealth to operate a Senior Care Options (SCO) plan in 2026. Our current SCO contract will continue through Dec. 31, 2025. We will no longer serve SCO members as of Jan. 1, 2026.

WellSense remains a carrier for your patients enrolled in WellSense MassHealth ACO, MassHealth MCO and Clarity (ACA) plans for 2026 and beyond. The WellSense SCO plan is the only plan ending Dec. 31, 2025.

Your patients who are currently covered by WellSense SCO will continue to have coverage with us through Dec. 31, 2025, unless they switch plans prior to that date.

SCO members who choose a new plan before Jan. 1, 2026, will be switched to their plan of choice. SCO members who do not choose a new plan before Jan. 1, 2026, will be automatically enrolled in the fee-for-service MassHealth plan and a standalone Medicare Part D plan for prescription drug coverage (if applicable).

WellSense is working with MassHealth to ensure your patients have a smooth transition to a new plan and minimal disruption to care. Both MassHealth and WellSense recently contacted all WellSense SCO members explaining their options for selecting a new plan at any time from now until the end of this year. We listed the SCO plans for which your patients may qualify in the table below.

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Plan	Phone Number	Website
Fallon NaviCare	877-255-7108 (TRS: 711)	navicare.org
Senior Whole Health by Molina Healthcare	888-566-3526 (TRS: 711)	molinahealthcare.org
Tufts Health Plan Senior Care Options	855-880-0056 (TTY: 855-670-5940)	thpmp.org/sco
UnitedHealthCare	855-517-3462 (TRS: 711)	UHCCommunityPlan.com

We are here to support your patients and will continue to help you deliver the high-quality healthcare they have come to expect.

Questions?

If you have questions, please contact your dedicated Provider Relations Consultant or call 888-566-0008.