Provider Communications

Massachusetts



Date: December 10, 2024

To: All WellSense Providers

From: WellSense Health Plan

Subject: New prior authorization look-up tool available Dec. 16

Product:

☐ MassHealth ☐ MA Clarity plans ☐ Senior Care Options

New prior authorization look-up tool available Dec. 16

We're pleased to announce the launch of our new, streamlined prior authorization look-up tool as of Dec. 16. You can now use the new prior authorization look-up tool to check a specific code's prior authorization requirements. The new tool replaces the prior authorization tools currently available on our website

To access the tool, go to <u>wellsense.org</u>, click on Providers, select the state and then Prior Authorization. Effective Dec. 16, you'll now see a single link to search for both CPT and HPCS codes for all products. You also can search a code's prior authorization requirements by state or check both states simultaneously. Users can search up to five codes at a time, with each result displayed in a user-friendly format. In addition, you can easily print search results for future reference.

We've attached a user guide for the new look-up tool to this communications.

Questions?

If you have questions, please contact your dedicated provider relations consultant or call 888-566-0008.

New Prior Authorization Look-Up Tool User Guide

Effective Dec. 16, 2024, our new prior authorization look-up tool will be accessible to members and providers at <u>wellsense.org</u> on our prior authorization page.

Here's the landing/home page:

WellSense HEALTH PLAN		
⊕ Home	Prior Authorization Lookup	₽ Print
For Pharmacy authorization	erapies.	
State (select either MA, NH,		
	No data to display	

© 2024 - WellSense Health Plan

To perform a code look up, you'll first select/check the relevant state about which you're inquiring.

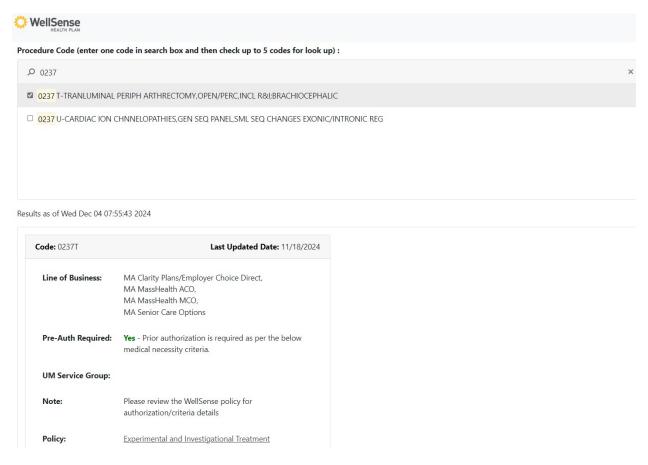
WellSense HEALTH PLAN		
∩ Home	Prior Authorization Lookup	⇔ Print
ALL services rendered by o For Pharmacy authorization		
State (select either MA, NI	H, or both):	
MA - Massachusetts	□ NH - New Hampshire	
☐ Clear Selections		

You can either enter a code in the search box

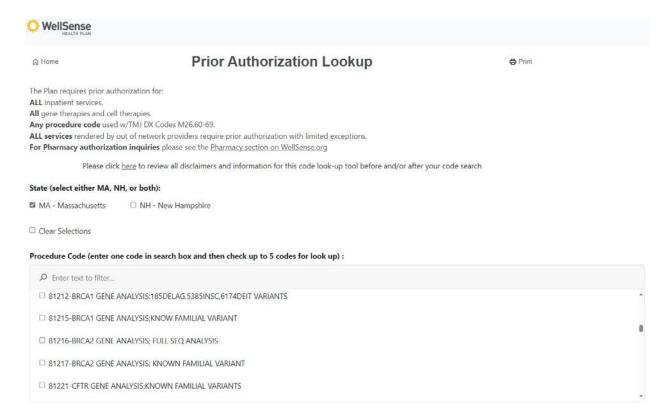
WellSense HEALTH PLAN		
டு Home	Prior Authorization Lookup	급 Print
For Pharmacy authorizatio	cherapies. w/TMJ DX Codes M26.60-69. ut of network providers require prior authorization with limited exceptions. on inquiries please see the <u>Pharmacy section on WellSense.org</u>	
own wrong our company	here to review all disclaimers and information for this code look-up tool before and/or after your code search	
State (select either MA, NE MA - Massachusetts	H, or both):	
☐ Clear Selections		
Procedure Code (enter one	e code in search box and then check up to 5 codes for look up) :	
© 0237		
O237 T-TRANLUMINAI	L PERIPH ARTHRECTOMY,OPEN/PERC,INCL R&IBRACHIOCEPHALIC	
□ 0237 U-CARDIAC ION	CHNNELOPATHIES,GEN SEQ PANEL,SML SEQ CHANGES EXONIC/INTRONIC REG	

and then select/check the code.

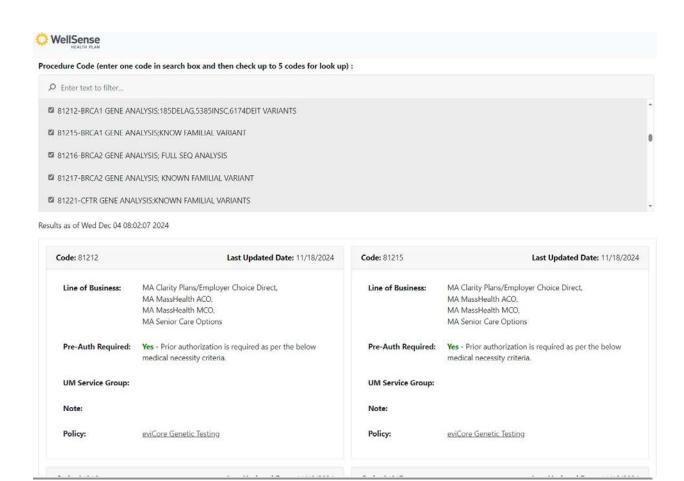
Note: You can search one code at a time and select/check up to five codes to look up.



Or you can scroll up or down the list of codes.



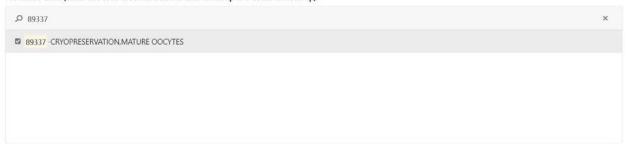
You can select/check up to five codes to look up. The result(s) of the look up will be displayed along with an "as of date." The result(s) will be dynamically sorted based on the ones being returned in the Pre-Auth Required, Note and Policy fields.



For this example, there are two results because there's a "Yes" and "No" prior authorization indication.



Procedure Code (enter one code in search box and then check up to 5 codes for look up) :



Results as of Wed Dec 04 08:06:18 2024

ode: 89337	Last Updated Date: 11/18/2024	Code: 89337	Last Updated Date: 11/18/202
Line of Business:	MA MassHealth ACO,	Line of Business:	MA Clarity Plans/Employer Choice Direct
	MA MassHealth MCO,		
	MA Senior Care Options	Pre-Auth Required:	Yes - Prior authorization is required as per the below medical necessity criteria.
Pre-Auth Required:	No - Prior authorization is not required. Check		
	member benefit coverage, the Plan's payment policies, and additional Plan guidelines: <u>Click here</u>	UM Service Group:	
		Note:	Please review the WellSense policy for
UM Service Group:			authorization/criteria details
Note:		Policy:	Infertility Services
Policy:			