

Provider Communications

Massachusetts



Date: February 18, 2026

To: All WellSense Providers

From: WellSense Health Plan

Subject: **BH Continuity of Care Period Extended Through April 30, 2026**

Product: MassHealth MA Clarity Plans Senior Care Options

Behavioral Health Continuity of Care Period Extended Through April 30, 2026

Earlier this year, we went live with insourcing our Behavioral Health (BH) functions. We undertook this large-scale project to enhance clinical integration between medical and BH providers, offer our members superior quality of care and, most importantly, to improve member and provider satisfaction.

One of our key considerations with insourcing BH functions was limiting disruption to member care. With several weeks of data now available, we made the decision to extend the continuity of care period through April 30, 2026. This allows more time for our members to complete courses of care and engage with our teams to help find in-network BH providers if needed. The extension will also reduce disruptions to your practice as we continue to stabilize operations post insourcing.

Should you have any questions regarding continuity of care, please contact WellSense at one of the phone numbers listed below.

WellSense line of business	Phone number
MassHealth	888-566-0008
Massachusetts Clarity	888-566-0008