

## Provider Types Managed by Northwood

(Phone: 1-866-802-6471; Fax: 1-877-552-6551)

- ✓ Durable Medical Equipment providers
- ✓ Emergency response providers
- ✓ Wig providers
- ✓ Breast prosthesis providers
- ✓ Medical supply providers
- ✓ Pharmacy providers (who distribute/dispense DMEPOS)
- ✓ Orthotics/Prosthetic providers
- ✓ Oxygen/respiratory equipment providers
- ✓ Speech generating device providers
- ✓ Ocular prosthetic providers
- ✓ Mobility providers
- ✓ Home Infusion Providers\*
- ✓ Home Care Providers\* (Home Health)
- ✓ Specialty pharmacy providers\*
- ✓ Sleep study providers\*\*

**\*Exception:** When Home Infusion, Home Care and Specialty Rx Providers types are billing for medical supplies and equipment related to infusion/parenteral/tube fed nutrition –WellSense manages authorization/pays for those supplies and/or equipment.

**\*\*Exception:** When Sleep Study Providers are billing for professional studies supporting sleep services – WellSense manages authorizations/pays for those services.

**NOTE: Authorization for items less than \$500.00, based off Northwood's fee schedule, will no longer be required for dates of service beginning on 10/01/2022.**

## Provider Types Managed by WellSense

- ✓ Acute, sub-acute/intermediate care, and rehabilitation hospitals/facilities
- ✓ Hearing Aid providers
- ✓ Physician and mid-level clinicians and corresponding locations
- ✓ Allied health practitioners (including podiatrists, chiropractors, physical therapists, occupational therapists, speech therapists and optometrists)
- ✓ Outpatient facilities (including outpatient hospitals, ambulatory surgery centers, labs, emergency rooms and urgent care centers)
- ✓ Cardiac monitoring providers
- ✓ Behavioral health providers
- ✓ Ambulance providers

**NOTE:** These providers may dispense and bill DMEPOS items –WellSense manages authorizations/pays for those supplies/services from the above provider types.