



Health



June 2, 2025

Dear Partners:

We are pleased to announce that, effective July 1, 2025, MTM Health will serve as the transportation broker for WellSense New Hampshire Medicaid. Our team is committed to ensuring a smooth transition while delivering high-quality, non-emergency medical transportation (NEMT) services for your patients.

To assist your staff, we have attached a Facility Resource Guide, which includes essential details on how to contact MTM Health and utilize our services effectively. Please feel free to share this information with your team and patients as needed.

MTM Health's Customer Service Center operates 24/7/365 to accommodate urgent, same-day, or next-day trip requests. To reach our dedicated customer service agents, please call 844-909-RIDE (844-909-7433) (TTY 711).

We kindly ask that you notify us as soon as possible of any trip cancellations or schedule changes to ensure efficient service and minimize disruptions.

At MTM Health, our priority is to provide timely, reliable transportation and exceptional customer service. If you have any questions or need further assistance, your designated Community Outreach Advocate is here to help.

We look forward to working with you to support the transportation needs of your patients.

Sincerely,

Steven Williams
Community Outreach Advocate
CO-NH@mtm-inc.net

25-0017