

Provider Resources

Provider Service phone numbers

All Massachusetts plans	888-566-0008
New Hampshire Medicaid	877-957-1300 option 3
New Hampshire Clarity plans	855-833-8122 option 3
New Hampshire Medicare Advantage	866-808-3833

Provider Service email addresses

All behavioral health providers	bhproviders@wellsense.org
All Massachusetts plans	provider.info@wellsense.org
All New Hampshire plans	NHproviderinfo@wellsense.org

Click [here](#) to find your Provider Relations consultant.

Behavioral Health provider information webpage

[Behavioral health insourcing | WellSense Health Plan](#)

Live behavioral health insourcing Q&A sessions

Join us for a Q&A webinar created especially for our behavioral health providers.

March 26, 2026	12-1 p.m. ET	Click here to register.
April 2, 2026	12-1 p.m. ET	Click here to register

On-demand training videos

[Behavioral health insourcing overview](#)

[How to submit an outpatient authorization on the Provider Portal](#)

[How to submit an inpatient authorization on the Provider Portal](#)

Other training documents

[Provider portal training](#)

[Submitting prior authorization requests on the Provider Portal](#)

[PolicyTech user guide](#)