

## WellSense Health Plan

### Addendum to the New Hampshire Medicaid Care Management Program

Member Handbook Effective January 1, 2025

**This is important information about your coverage.** This notice is to let you know there are changes in your Member Handbook. Please keep this information. You do not need to take any action at this time.

If you have any questions, please call Member Services at **877-957-1300**. Calls to this number are toll-free. Representatives are available Monday through Wednesday, 8:00 a.m. to 8:00 p.m. ET; Thursday through Friday, 8:00 a.m. to 6:00 p.m. ET.

#### Your additional benefits: Section 4.2 Benefits Chart

##### Services covered by the plan

##### Adult community reentry services

The plan covers services to help adults ages 18 and older who are getting ready to leave certain New Hampshire correctional facilities. This program offers health care services for **45 days before release** and continues to help after release if you qualify.

Covered services include:

##### Before Release

The program works with your health plan to provide:

- Virtual health care visits and health screenings
- Virtual and in-person peer support services
- Treatment for substance use withdrawal
- Scheduling health appointments for after release

##### Upon Release

The program continues to help by providing:

- A 30-day supply of medications at the time of release

##### Extended Services for Those Who Qualify

- **Ongoing health care coverage** – If you still qualify for Medicaid, you can keep receiving care. Check *Chapter 4: Benefits Chart* in the Member Handbook for details.
- **Extra support** – You can get 12 more months of health plan support after the month you are released.
- **Additional reentry services** – If you were in foster care, you may also qualify for both adult and youth and young adult reentry services until age 26. (*Youth and young adult reentry services are explained separately.*)

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## Services covered by the plan

### Youth community reentry services

The plan covers services to help youth and young adults under age 21 who are getting ready to leave certain New Hampshire detention and correctional facilities. This program offers health care services for **30 days before release** and continues to help after release if you qualify.

Covered services include:

#### Before Release

The program works with your health plan to provide:

- A **physical check-up** with screenings to find out what care you may need after release
- Virtual and/or in-person health care visits and screenings
- Scheduling health appointments for after release

#### Upon and After Release

The program continues to help by providing:

- A 30-day supply of medications at the time of release
- Additional tests and treatments based on screenings done before release
- Help with health care needs for 30 more days after release

#### Extended Services for Those Who Qualify

- **Ongoing health care coverage** – If you still qualify for Medicaid, you can keep receiving care. Check *Chapter 4: Benefits Chart* in the Member Handbook for details.
- **Extra support** – You can get 12 more months of health plan support after the month you are released.
  - **Additional reentry services** – Former foster youth and young adults up to age 26 may be able to get both youth and adult reentry services. (*Adult reentry services are explained separately.*)

#### More Information and Resources

- **Want to know more?** Check the Member Handbook under **Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Services** for more details.

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