

Broker News



WellSense Clarity plans in New Hampshire (ACA)

August 10, 2026

NH Clarity ACA 2027 recertification

All brokers need to certify to sell WellSense Clarity (ACA) plans for the 2027 Open Enrollment Period (OEP) beginning in Nov. 1, 2026. This includes completion of the 2027 Federally Facilitated Marketplace (FFM) registration and training, plus the items listed below.

Returning agents (previously certified in 2026):

- Returning agents need to sign the updated producer agreement and complete the 2027 FFM to be recertified.
 - Brokers were emailed the producer agreement via DocuSign in June. Please ensure you have signed the producer agreement. If you need another copy sent to you, please email us at agentadmin@wellsense.org.
- Email agentadmin@wellsense.org once you have completed the 2027 FFM registration and training.
- If your Errors & Omissions (E&O) insurance expired since your last submission, please send an updated copy to agentadmin@wellsense.org.

New agents:

If you are new to ACA sales and wish to sell in 2027, please contact your WellSense broker manager to begin the certification process:

Patrick MacLeod | Patrick.Macleod@wellsense.org | 603-809-1829

FAQs

For additional information about the WellSense Clarity (ACA) plan, [click here for FAQs](#).

Registration and training

Plan Year 2026 Marketplace registration and training for agents and brokers on the Marketplace Learning Management System (MLMS) is currently offline while CMS performs scheduled maintenance and prepares for Plan Year 2027 Marketplace registration and training. Agents and brokers who are new to the Marketplace this year, or who did not complete Plan Year 2026 registration and training, will be required to take the full Individual Marketplace training for Plan Year 2027. New agents and brokers can take Individual Marketplace training through the MLMS once available. Plan Year 2027 Marketplace training will be available in English and Spanish. Review this [tip sheet for new agents and brokers \(PDF\)](#) to help you through the registration and training steps once it is available.

Agents and brokers who completed Plan Year 2026 Individual Marketplace registration and training will be eligible to take a shorter training for Plan Year 2027 as well as optional review modules. Returning agents and brokers can take training through the MLMS once available. Plan Year 2027 Marketplace training will be available in English and Spanish.



Upcoming webinars and office hours

The Centers for Medicare & Medicaid Services (CMS) hosts webinars and office hours throughout the year to help agents and brokers assist Marketplace consumers. For information on upcoming events, topics, and registration, please log on to [REGTAP](#) and register for Health Insurance Marketplace Updates for Agents and Brokers under Training Events. Please review the latest CMS training from June 25, 2026 [here](#).



WellSense member portal and app

As a reminder, our new [member portal and app](#) launched earlier this summer. This tool allows your clients to easily access their health information anytime and anywhere, including access to their digital member ID card. To create an account, your clients can visit [wellsense.org/login](#) or download the app from the Apple App Store or Google Play.

We're here to help

Please reach out to AgentAdmin@wellsense.org with any questions.



[Unsubscribe](#) from future emails anytime.

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