

Broker News



Medicare Advantage and ACA

Reminder: Dual/Low Income Subsidy (LIS) Special Enrollment Period Change

In the 2025 Final Rule, the Centers for Medicare & Medicaid Services (CMS) made changes to the Dual/LIS special enrollment period (SEP) in 42 [CFR 423.38\(c\)\(4\)](#). Effective Jan. 1, 2025, CMS replaced the quarterly Dual/LIS SEP with a one-time-per month SEP for dually eligible individuals and others enrolled in the LIS program to elect a standalone prescription drug plan (PDP). The new Dual/LIS SEP does not permit enrollment into a Medicare Advantage (MA) only or Medicare Advantage Prescription Drug (MAPD) plan or changes between MA only or MAPD plans. Eligible individuals can also use the SEP to switch between standalone PDPs monthly. We've created some helpful handouts on special enrollment periods located in the plan materials section of [Broker360](#) to help walk through these scenarios.

Please reach out to [Patrick MacLeod](#) with any questions regarding SEP enrollments.

Save the Date: Broker Training on 5/29

You are invited to join us for a virtual training to support WellSense Medicare Advantage and WellSense ACA plans. Join Patrick as he guides you through tips on how to get the most from your enrollment, BOB tool and Broker360.

Save the date: Thursday, May 29 @ 11:00 a.m. – 12:00 p.m. via Zoom

Topics will include:

- Proper enrollment process, including PURL
- BOB reports
- Commission reports
- And more!

Invitations with a Zoom link will be emailed soon. We hope to see you there

Broker360 Upgrade

As noted in last month's broker newsletter, our broker portal has a new look. In addition to a fresh color scheme and updated design, brokers now have the ability to view and download an E-SOA at the time of its completion.

Simply follow these 4 easy steps to download the E-SOA:

1. Log in to [Broker360](#)
2. Select "Applications" at the top right of the portal
3. Select "E-SOA" on the left navigation bar
4. Click the download button under the "Action" column on the right to view or download the E-SOA

Tasks

View Application

Add Application

E-SCA

Add new Scope of Appointment

Show 50 entries

Search: Total No. of Records: 82

| SR | Date of Appointment | Beneficiary Name | Address | Signatory Email | Status | Created | Action |
|----|---------------------|------------------|--------------------------------------------------------|------------------------|--------------------|-----------------------|-------------------------------------------------------------------------------------|
| 82 | 3/26/2025 | Bae Hunt | 1155 ELM STREET, SUITE 500, Manchester, NH 30331 | Bae.Hunt@wellsense.org | SIGNATURE COMPLETE | 3/26/2025 12:18:55 PM |  |
| 81 | 3/26/2025 | BAE M HUNT | 1155 ELM STREET, SUITE 500 44321, Manchester, Un 03101 | bae.hunt@wellsense.org | SIGNATURE COMPLETE | 3/26/2025 12:14:38 PM |  |

Please reach out to agentadmin@wellsense.org with any questions.