



# Broker News



May 7, 2026

## WellSense Clarity plans in New Hampshire (ACA)

### Broker Frequently Asked Questions (FAQs)

Have questions about WellSense Clarity plans, broker credentialing or simply need a helpful refresher? Visit our [FAQs](#) for answers to all your questions.

### New WellSense Member Portal Launched

We are very excited to share the launch of our new and improved member portal.

This new tool immediately replaces the old member portal. Your clients will need to create a new account so that they can continue managing their benefits with ease.

With the new [WellSense member portal](#), your clients can:

- Access their digital ID card anytime, anywhere
- Track their benefits and claims with clear, easy-to-read updates
- Manage their family's care in one place
- Find doctors, urgent care, hospitals and pharmacies convenient to them
- Stay on top of prescriptions and refills
- Receive personalized reminders for checkups, medications and more
- Explore extra benefits like wellness programs and support services

To help your clients get started, they can visit [wellsense.org](https://wellsense.org), click "Login" and then select "Create Account."

Coming soon! Members will also be able to download the member portal app. Simply advise them to:

1. Download the WellSense Health Plan app from the Apple App Store or Google Play (look for the WellSense sun logo).
2. Tap "Create Account."
3. Enter their email address and member ID.

Please reach out to [AgentAdmin@wellsense.org](mailto:AgentAdmin@wellsense.org) with any questions.