

**CMS Prior Authorization Decisions: Non-Urgent & Urgent Requests**  
**Reporting Period: Calendar Year 2025**



**Line of Business: New Hampshire Medicare**

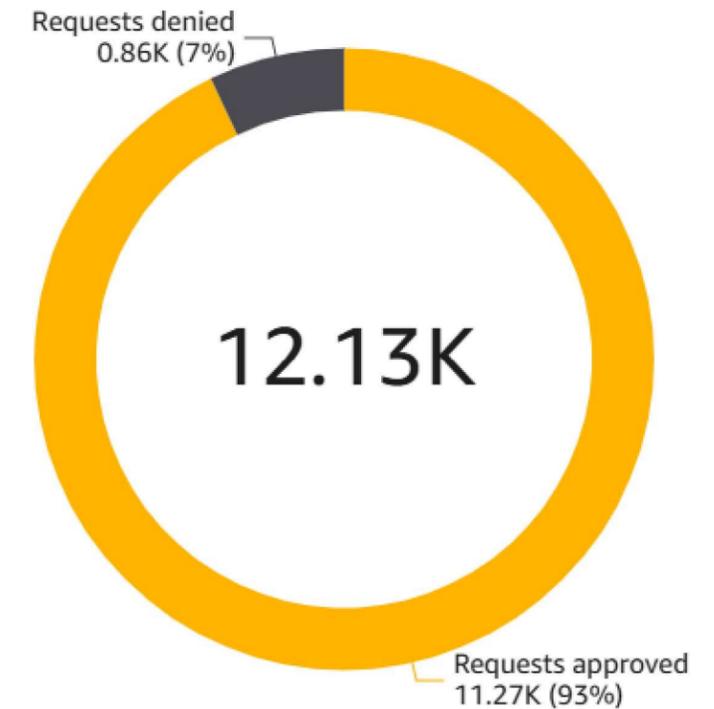
**Non-Urgent Prior Authorization Requests**

Total requests	11,569
Requests approved	10,741
Requests approved only after appeal	8
Requests denied	828
Requests denied after appeal	2
Total appealed requests	10
Requests approved percentage (%)	93%
Requests denied percentage (%)	7%
Requests approved only after appeal percentage (%)	80%
Requests denied after appeal percentage (%)	20%

**Urgent Prior Authorization Requests**

Total requests	564
Requests approved	532
Requests approved only after appeal	1
Requests denied	32
Requests denied after appeal	0
Total appealed requests	1
Requests approved percentage (%)	94%
Requests denied percentage (%)	6%
Requests approved only after appeal percentage (%)	100%
Requests denied after appeal percentage (%)	0%

**In 2025, we received 12,133 prior authorization requests for our covered patients. 93% of those requests were approved.**



**Time between receiving a prior authorization request and sending a decision**

	Average Time (Days)	Median Time (Days)
Non-Urgent prior authorization requests (response due within 14 calendar days)	3.0	0.4
Urgent prior authorization requests (response due within 72 hours)	0.8	0.2

Group by Person  
 See Data Table Member Count