



Network Notification

Date: March 1, 2016 **Number:** 23

TO: All Well Sense Health Plan Providers

FROM: Well Sense Health Plan

SUBJECT: Facility Observation Authorization and Billing Changes

PRODUCT: New Hampshire Medicaid New Hampshire Health Protection Program

Summary

Effective May 1, 2016, Well Sense Health Plan is requiring facilities to bill observation services with the following HCPCS codes:

- G0378 - Hospital observation service, per hour
- G0379 - Direct admission of patient for hospital observation care

G0378 and G0379 should be reported with revenue code 0762 or 0729. There is a 48 unit maximum when billing G0378. Observation greater than 48 hours is not reimbursable. Failure to bill with the codes above may result in claim denial.

The following reimbursement policy has been updated to reflect this change:

- Hospital, WS 4.21

Please review the updated policy located on the [Provider's page in the Policies section at wellsense.org](#). If you do not have Web access, contact your Provider Relations Consultant for a copy of the policy.

While neither code G0378 nor code G0379 will require prior authorization as of May 1, 2016, prior authorization must continue to be obtained for services when indicated on the CPT Code Lookup Tool or the HCPCS Code Lookup tool at wellsense.org/providers/prior-authorizations/check-service.

Questions?

If you have any questions about this Network Notification, please contact your Provider Relations Consultant or call the provider line at 1-877-957-1300, option 3. All Well Sense Health Plan Network Notifications and Reimbursement Policies are available online at wellsense.org.