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Well Sense Health Plan receives Commendable Accreditation and 4.0 Rating from National Committee for Quality Assurance

Manchester, NH – Well Sense Health Plan announced that its Medicaid HMO has received Commendable Accreditation status from the National Committee for Quality Assurance (NCQA) based on the results from its recent submission of HEDIS^{®1} and CAHPS^{®2} data to NCQA.

In addition, Well Sense Health Plan’s Medicaid HMO is rated 4 out of 5 – on a scale of 1 to 5 – among Medicaid plans in the U.S., according to NCQA’s Medicaid Health Insurance Plan Ratings 2016-2017. Well Sense is the highest rated Medicaid plan in New Hampshire.

“This is excellent news and a testament to Well Sense Health Plan’s commitment to quality,” said Lisabritt Solsky, Well Sense Health Plan Executive Director. “Our effective member outreach and strong provider relationships throughout New Hampshire factored greatly in our NCQA status and rating.”

Health plans are measured based on clinical data from the Healthcare Effectiveness Data and Information Set (HEDIS), and from member satisfaction data in the health plan Consumer Assessment of Healthcare Providers and Systems (CAHPS).

About Well Sense Health Plan

Well Sense Health Plan has the largest number of members among the managed care organizations selected by the New Hampshire Department of Health and Human Services to provide health care coverage to New Hampshire’s Medicaid recipients. Outside of Massachusetts, Well Sense Health Plan is the business name for Boston Medical Center Health Plan, Inc., a non-profit managed care organization founded in 1997 by Boston Medical Center. With a dedicated community outreach effort, Well Sense Health Plan strives to support New Hampshire’s underserved population to help ensure they receive the quality health coverage they deserve. For more information, visit wellsense.org.

About NCQA

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA’s Healthcare Effectiveness Data and Information Set (HEDIS) is the most widely used performance measurement tool in health care.

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¹ HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

² CAHPS is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).