



PROVIDER NOTICE

Date: February 3, 2014

RE: Chronic Care Services

For dates of service through May 31, 2014, Well Sense Health Plan will approve sessions for members receiving Home Health Aide, Licensed Nursing Aide, Private Duty Nursing and or Personal Care Attendant service who are already engaged in active treatment. Therefore, for your current patients, please print the attached excel file, complete all fields and fax with all required information to the Well Sense Prior Authorization department at 603-218-6634. Please allow 5 business days for notification of prior authorization approval to be mailed/faxed.

For members who are receiving services, Well Sense Health Plan will communicate with you no later than April 1, 2014 with prior authorization requirements for dates of service June 1, 2014 and beyond.

For members new to treatment who receive evaluations, please complete and submit the Prior Authorization form as outlined in our [Provider Manual](#).

If you have questions or concerns, please contact the Provider Services department at 877-957-1300, option 3