

Date: November 17, 2023

To: All WellSense Providers

From: WellSense Health Plan

Subject: **Introducing WellSense Clarity plans and network**

Product: MassHealth Qualified Health Plans Senior Care Options

Introducing WellSense Clarity plans and network

In 2024, WellSense Qualified Health Plans (QHP) will be known under a new name, **WellSense Clarity plans**. As part of that change, and at the request of the MA Health Connector, WellSense will transition from two provider networks to a single provider network for all of our members in 2024. This combined network will now be called the Clarity network.

The Clarity Network

The Clarity network will include most of the same providers from our current Silver and Select networks. If you are a WellSense QHP Silver or Select network provider today, you are likely a Clarity network provider for 2024.

Starting January 1, all Bronze, Silver, Gold, Platinum and ConnectorCare members will use the Clarity Network.

What your patients can expect

- Patients shopping for healthcare for the coming year will see our Clarity plans as they renew, shop and enroll.
- Existing Qualified Health Plan members can expect to receive new WellSense Clarity plan ID cards in the mail when their new benefit year begins.
 - Member ID numbers will remain the same.
 - Member plan names have changed. For example:

Provider Communications

Massachusetts



- "WellSense Qualified Health Plan Silver A II" will become "WellSense Clarity Silver 2000 II"

What your office can expect

- Your patients may contact your office with questions about whether you will accept WellSense Clarity plans. If your office is contracted with WellSense for 2024, the answer would be "yes." If you are not sure whether you will be in network for 2024, please ask your contracting area leadership.
- You may still see the WellSense Qualified Health Plan name over the coming months. The mentions will eventually be replaced with WellSense Clarity plans. Just know that both names represent the same plans.
- Patients will begin to identify themselves to you as WellSense Clarity plan members.